







In collaboration with:







AIDAF–EY Chair in Strategic Management in Family Business in memory of Alberto Falck

#### XV AUB Observatory

# CEO turnover in Italian Family Businesses: Threat or Opportunity?

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Università Commerciale Luigi Bocconi

#### **AIDAF-EY Chair numbers on LinkedIn\*:**

	2021	2022	2023
Followers as of 31 December	1.773	2.333	2.908
Published posts	82	100	101
Single visits to the page	n.d.	n.d.	91.148
Post sharings	201	174	194
Post views	138.957	145.779	138.877
Likes and post reactions	2.088	2.080	2.430

<sup>\*</sup> Updated data as of 31/12/2023

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### Family businesses in the XV AUB edition are 65.0% of the population of Italian firms with sales higher than 20 mln €

OWNERSHIP STRUCTURE	Piccol	Piccole * Medio-grandi **				е
	N	%	Ν	%	Ν	%
Family members	6.587	68,4%	5.048	61,0%	11.635	65,0%
Branches of Foreign Companies	1.452	15,1%	1.793	21,7%	3.245	18,1%
Cooperatives and Consortia	553	5,7%	404	4,9%	957	5,3%
Coalitions	469	4,9%	292	3,5%	761	4,3%
State/Local Authorities	272	2,8%	346	4,2%	618	3,5%
Controlled by Private Equity (P.E.)	227	2,4%	314	3,8%	541	3,0%
Controlled by Banks/Insurances	53	0,6%	57	0,7%	110	0,6%
Controlled by Foundations	9	0,1%	8	0,1%	17	0,1%
Public companies	7	0,1%	10	0,1%	17	0,1%
Total	9.629	100,0%	8.272	100,0%	17.901	100,0%

<sup>(\*)</sup> Small: companies with sales between EUR 20 and 50 million at the end of 2020 (source: Aida).

<sup>(\*\*)</sup> Medium-large: companies with sales of more than EUR 50 million at the end of 2020 (source: Aida).

## **CEO turnover in Italian Family Businesses: Threat or Opportunity?**

I. The performance of family businesses: Resilience



II. The leadership and governance structures of family businesses: Change



III. CEO turnover from threat to opportunity: Results



### Family businesses recorded employment growth of 7.3% in 2019, which is higher than the growth of non-family businesses.

This trend is in line with what happened during the 2009 crisis.

Ownership Structure	2019	2020	2021	2022	Variation 2019-2022	Variation % 2019-2022
Family firms	2.657.886	2.717.846	2.817.450	2.851.885	194.000	7,3%
Non-Family firms	2.696.238	2.769.164	2.790.178	2.817.259	121.021	4,5%
Total	5.354.124	5.487.010	5.607.628	5.669.144	315.021	5,9%

Ownership Structure	2008	2009	2010	2011	Variation 2008-2011	Variation % 2008-2011
Family firms	1.634.481	1.575.277	1.725.124	1.752.217	117.736	7,2%
Non-Family firms	2.237.454	2.136.650	2.242.277	2.300.439	62.985	2,8%
Total	3.871.935	3.711.927	3.967.401	4.052.656	180.721	4,7%

### The growth rate of family businesses was also strong in 2022, although slightly lower than that of 3 types of non-family businesses



Ownership Structure	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Controlled by PE	16,9%	16,2%	3,7%	6,5%	11,2%	11,4%	11,8%	11,9%	12,0%	11,8%	0,3%	17,7%	18,5%
Coalitions	18,4%	14,7%	5,6%	7,9%	9,6%	9,6%	10,7%	14,8%	13,1%	7,9%	-1,5%	21,9%	16,8%
Branches of foreign companies	14,9%	10,6%	2,4%	4,2%	7,1%	8,4%	7,1%	10,5%	7,9%	5,5%	-3,8%	18,8%	15,5%
Family firms	16,5%	12,4%	3,0%	6,1%	8,1%	10,0%	8,2%	11,6%	8,9%	6,8%	-1,3%	20,1%	14,3%
State or Local Authorities	9,0%	5,0%	4,5%	2,8%	-0,9%	2,3%	2,1%	6,4%	5,8%	6,6%	-1,7%	13,5%	12,6%
Cooperatives or consortia	10,1%	11,4%	6,9%	8,0%	5,8%	8,0%	6,1%	8,2%	6,4%	6,7%	4,4%	12,1%	9,8%

### The ROI of family businesses has returned to the highest levels reached during the previous decade, and continues to be higher than that of non-family businesses





2,5

2,3

2,2

#### The NFP/Equity ratio of family businesses (also due to the effects of asset revaluation laws) has halved in the last decade



<sup>(\*)</sup> NFP / Equity ratio = NFP / Equity (Source: Aida), where NFP was calculated as: Bank debts + Debts other lenders - Cash and cash equivalents. The ratio was calculated considering only companies with positive NFP and Shareholders' Equity. The NFP/equity ratio of non-family owned companies is a weighted average of companies with non-family ownership structures.

## Compared to the pre-Covid situation, companies with negative NFP increased by about 4 points, while companies (with positive NFP) with a problematic or attention-worthy solidity situation decreased by about 6 points

	Pre-Covid (early) 2020	Post-Covid (early) 2023	Variation 2023- Pre-covid
Equity with negative values	0,3%	0,3%	0,0
EBITDA with negative values	2,5%	3,0%	+0,5
Equity and EBITDA with negative values	0,3%	0,7%	+0,4
Total	3,1%	4,0%	+0,9
Companies with critical financial situation *	21,0%	15,1%	-5,9
Companies with "warning" financial situation *	6,0%	4,6%	-1,4
Total	27,0%	19,7%	-7,3
TOTAL	30,1%	23,7%	-6,4
Negative NFP **	31,8%	35,4%	+3,6

<sup>(\*)</sup> NFP/EBITDA and NFP/Equity

<sup>(\*\*)</sup> Companies with negative NFP are those with cash in excess of financial debts.



#### **Preamble:**

27.4% of Italian family businesses are governed by a Sole Director

All other family businesses have a BoD with the following 4 levels of diversity, in (descending) order of criticality:

- 1. In 26.2% of Italian family businesses, there is at least 1 director under 40 years of age
- 2. In **38.1%** of Italian family businesses, more than 33% are women
- 3. In **59.0**% of Italian family businesses, there is at least 1 non-family member
- 4. In **93.4%** of Italian family businesses, there are less than 2 Board Members (i.e.: 0 1) over 75 years of age

## Companies with higher levels of diversity in the 4 governance indicators ('benchmark companies') are 352, and this number is increased only for larger companies

	2012	2019	2022	Variation 2012-22	Variation 2019-22
Benchmark Companies	439	326	352	-87	+26
(of which) over 50	153	156	194	+3	+41
(of which) 20-50	286	170	158	-116	-12

### Benchmark family businesses have shown higher levels of performance than other family businesses during the past decade

Dependent variable (2012-2022)	Annual revenues growth rate	ROE	ROA	ROI	NFP / EBITDA	NFP / Equity
Benchmark companies	<b>+0,8</b> <sup>(a)</sup>	+0,5	+0,3	+0,3	-0,3	-0,2
P value <sup>(b)</sup>	*	**	**	**	**	***

<sup>(</sup>a) 0.8 growth points higher than the average for the decade, equal to 8.7% (thus, +9.5%)

<sup>(</sup>b) Values indicate high significance (\*\*\*) if p value is <.01, medium significance (\*\*) if p value is <.05, discrete significance (\*) if p value is <.1).

A regression analysis was performed with the OLS model and the following controls: i) age of the company; 2) company size; 3) company liquidity.

Dummy variables were added to control for year, sector (considering the first 2 digits of the Ateco 2007 code) and region.



## The Sole Director model is no longer the best performing model

	2012	-2019	2020-2022		
Leadership models 20-50	ROA	Revenues growth rate	ROA	Revenues growth rate	
Sole Director	0,6***	0,9***	+0,4	+1,2	
Executive Chairman	-0,2*	-0,5*	-0,3	-1,6***	
Single CEO	-0,6***	0,0	+0,2	-0,2	
Joint Leadership	-0,1	-0,5*	+0,2	0,4*	

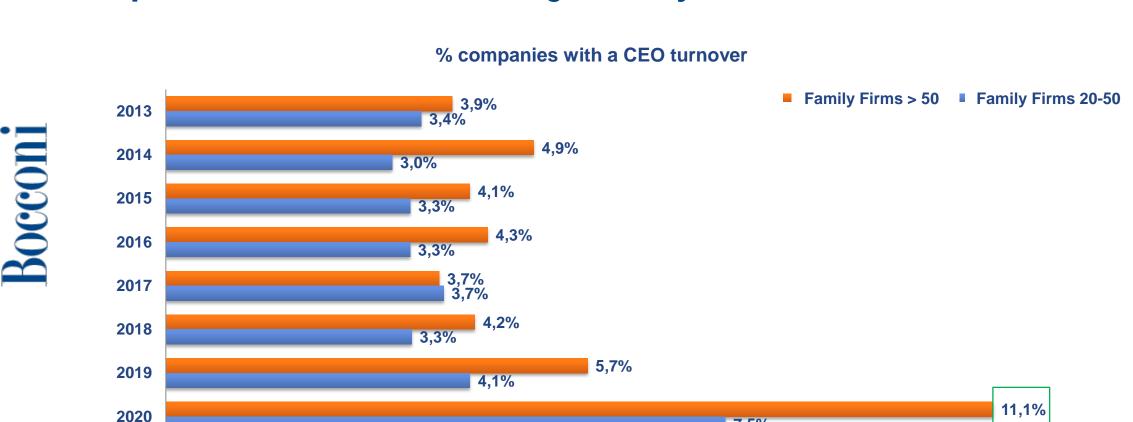
	2012	-2019	2020-2022		
Leadership models >50	ROA	Revenues growth rate	ROA	Revenues growth rate	
Sole Director	+0,2	1,7***	-0,4*	1,1	
Executive Chairman	-0,2	-0,7**	-0,5	0,0	
Single CEO	-0,4***	-0,7*	-0,5	-1,0*	
Joint Leadership	+0,3**	0,0	+0,7**	+0,2*	

And in larger companies, the joint leadership model is the only one with a positive impact on performance

The values indicate that the different forms of leadership have performances that are higher (+) or lower (-) by "x" points than the population average with high significance (\*\*\* or \*\*\*) if the p value is <.01, medium significance (\*\* or \*\*) if the p value is <.01. Data from 2007-2016 were considered for the processing (Source: Aida). A regression analysis was performed with the OLS model and the following controls: i) firm age; 2) firm size; 3) year (firm year dummies); 4) industry (firm year industry) considering the first 2 digits of the Ateco 2007 code; 5) standard errors clustered by firm.



### In the three-year period 2020-2022 there has been an acceleration in CEO turnover, with a peak of more than 10% in the largest family businesses in 2020



4,3%

2021

2022

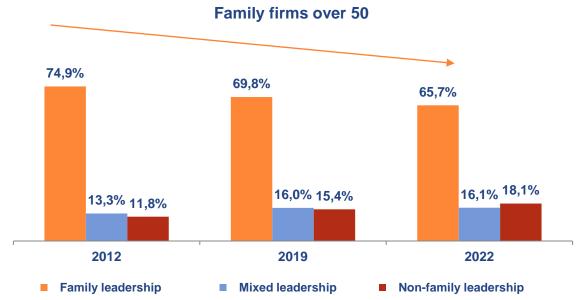
7,5%

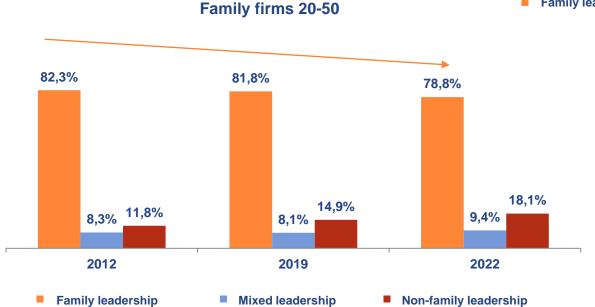
7,7%

6,3%

6,4%

Family leadership models are still the most popular, but they continue to decrease in both large companies and ...





... in the smaller ones

### The exit of family leaders (and the subsequent entry of non-family members) occurred in greater numbers in smaller companies

	Fan	nily firms AUB 20-	50	Family firms AUB >50		
Year	INCOMING FAMILY MEMBERS	OUTGOING FAMILY MEMBERS	BALANCE	INCOMING FAMILY MEMBERS	OUTGOING FAMILY MEMBERS	BALANCE
2013	96	103	+7	68	69	+1
2014	90	98	+8	86	72	-14
2015	104	97	-7	55	56	+1
2016	95	98	+3	72	64	-8
2017	115	114	-1	67	67	0
2018	107	111	+4	72	54	-18
2019	142	140	-2	122	83	-39
2020	306	234	-72	219	180	-39
2021	167	130	-37	134	85	-49
2022	262	195	-67	166	115	-51

<sup>(\*)</sup> Data refer to the four leadership models analysed: Sole Director, Executive Chairman, Single CEO and Joint Leadership. The number of companies varies from about 8,000 in 2013 to 8,600 in 2022.

### In larger companies, the growth of leaders aged over 70 has stopped to grow since 2020 (after growing by about 8 points in the past decade)

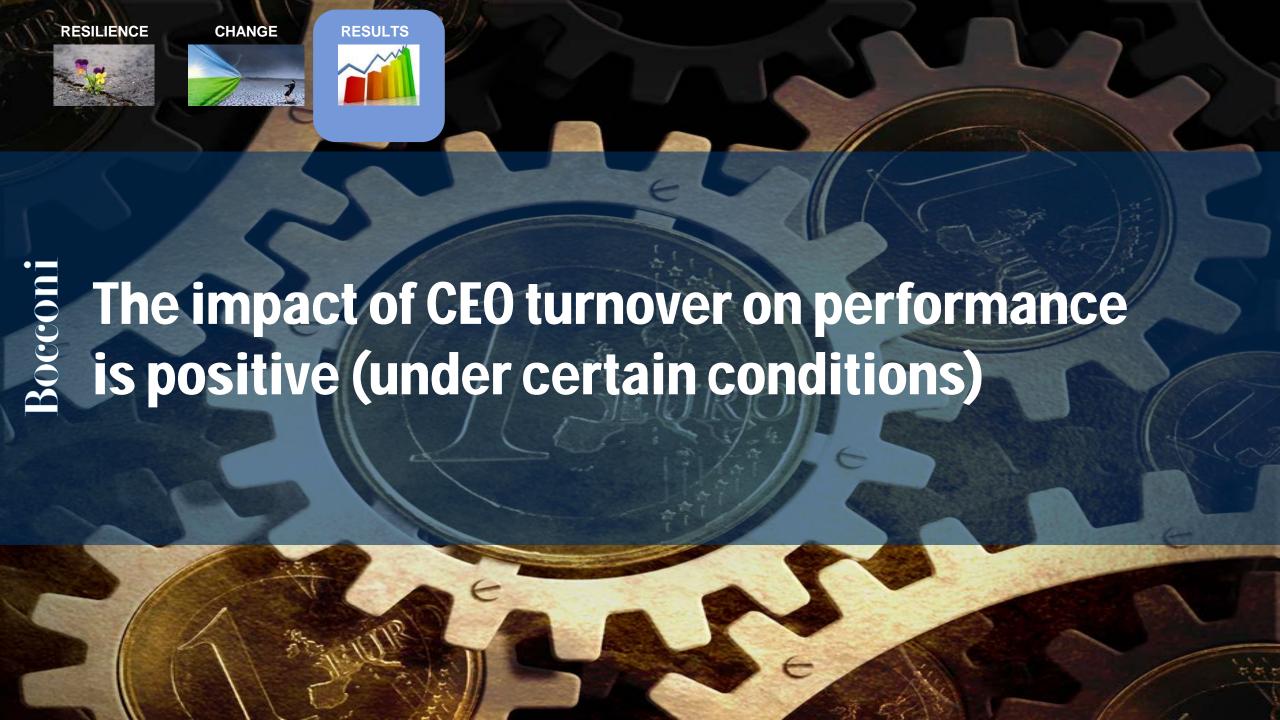
Companies 20-50M euro		Age of the leader	<b>Variation</b>	Variation	
Companies 20-30W euro	2012	2019	2022	2012-22	2019-22
Less than 50 years	33,0%	22,5%	17,4%	-15,6	-5,2
Between 50 and 60 years	27,3%	29,2%	29,2%	+1,9	0,0
Between 60 and 70 years	23,1%	24,9%	27,3%	+4,2	+2,5
Over 70 years	16,5%	23,4%	26,0%	+9,5	+2,7

Companies over 50M		Age of the leader			Variation
euro	2012	2019	2022	2012-22	2019-22
Less than 50 years	27,1%	16,9%	13,5%	-13,6	-3,4
Between 50 and 60 years	26,1%	28,7%	29,1%	+2,9	+0,4
Between 60 and 70 years	25,7%	25,6%	28,7%	+3,0	+3,1
Over 70 years	21,0%	28,8%	28,7%	+7,7	-0,1

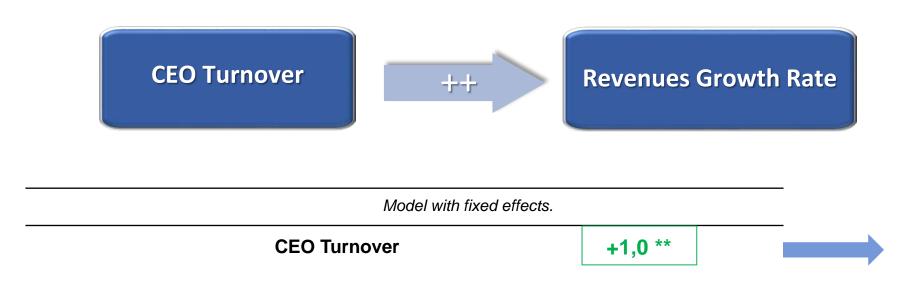
### As from 2020 (beginning of Covid), the positive balance between incoming and outgoing leaders 'under 50' (aged under 50) has increased significantly

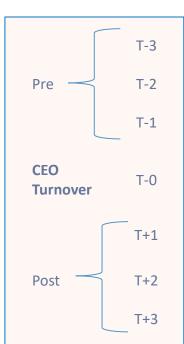
Anno	OUTGOING LEADER UNDER 50	INCOMING LEADER UNDER 50	BALANCE INCOMING-OUTGOING UNDER 50
2013	64	127	+63
2014	84	128	+44
2015	87	115	+28
2016	82	125	+43
2017	81	99	+18
2018	88	119	+31
2019	101	116	+15
2020	129	186	+57
2021	71	120	+49
2022	60	164	+104

<sup>(\*)</sup> Data refer to the four leadership models analysed: Sole Director, Executive Chairman, Single CEO and Collegial Leadership. The number of companies varies from about 8,000 in 2013 to 8,600 in 2022.



The CEO turnover during the period 2008-2019 had a positive impact on the growth rates of family businesses: +1 growth point in the three years after the change at the top compared to the previous three years





#### **Some in-depth analyses show that this effect:**

- is greater in joint leadership models (+1.2 points)
- is driven by the changes that occurred in the five-year period 2015-2019 (+1.4 points)

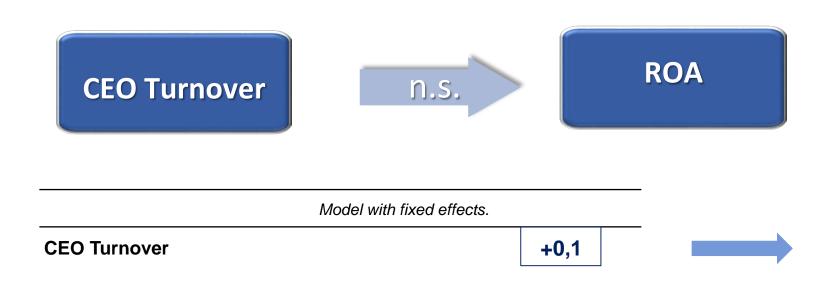
#### The impact of change at the top is positively amplified when:

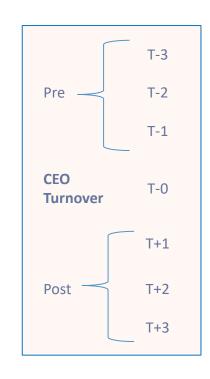
- The outgoing leader is over 70
- The incoming leader is under 50
- The BoD (pre-change at the top) was already 'open' to non-family members
- The incoming leader is a woman
- The change took place between family members (outgoing family member and incoming family member)

Dependent variable: Revenues growth	Incoming Leader Under 50	Outgoing Leader Over 70	BoD open (pre-CEO Turnover)	Incoming Leader Female	Outgoing Leader F – Incoming F
CEO turnover	0.134	0.151	0.587	0.124	_
CEO turnover * Incoming CEO < 50	+1.53*				
CEO turnover * Outgoing CEO > 70		+2.17**			
CEO turnover * BoD with at least 1 NF			+1.69*		
CEO turnover * Incoming Female CEO				+2.21**	
CEO turnover * Family relay succession					+1.73**
Year dummies	Υ	Υ	Υ	Υ	Υ -
S.D. clustered by firm	Υ	Υ	Υ	Υ	Υ
Firm fixed effects	Υ	Υ	Υ	Υ	Υ

Moderation analysis to estimate the effect of a change at the top due to certain characteristics of the company and/or the incoming/outgoing CEO

### CEO turnover in the period 2008-2019 had a non-significant impact on the operating profitability rates of family businesses





This result shows that, in the three-year period following the change at the top, there was no improvement in earnings performance, but no deterioration either

#### The impact of CEO turnover on profitability is negative when:

- The outgoing leader is the founder
- The CEO turnover took place 'mortis-causa'

Dependent Variable: ROA	Outgoing founder leader	Mortis-causa
CEO Turnover	0.118	0.370
CEO Turnover * Outgoing founder leader	(-0.635**)	
CEO Turnover * Mortis-causa		-1.377*
Year dummies	Υ	Υ
S.D. clustered by firm	Υ	Υ
Firm fixed effects	Υ	Υ

Much stronger effect in the five-year period 2015-2019

#### The impact of CEO turnover on profitability is positive when:

- The outgoing leader is over 70
- The BoD (pre-change at the top) was already 'open' to non-family members
- The change took place between family members (outgoing and incoming family member)

Dependent Variable: ROA	Outgoing leader Over 70	BoD open (pre-CEO Turnover)	Outgoing leader F – incoming F	
CEO Turnover * Outgoing > 70	-0.437 <b>0.554*</b>	0.392**	-0.595	Much stronger effect in the five-year period 2015-2019
CEO Turnover * BoD with at least 1 NF		(0.511*)		Very weak
CEO Turnover * Family relay			(0.795***)	effect in the five-year period
Year dummies	Y	Y	Y	2015-2019
S.D. clustered by firm	Y	Y	Y	
Firm fixed effects	Y	Y	Y	



#### Sample

All companies **listed** on European markets in the period 2011-2021

- (-) companies with unavailable governance structures
- (-) Companies without ESG rating



= 622\* companies (167 family businesses)

#### **Data collection**



Compustat: Financial data



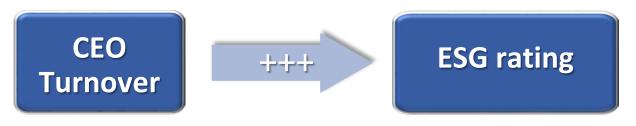
**BoardEx**: Corporate governance data



**Refinitiv Eikon**: ESG rating (0-100)

<sup>(\*)</sup> For the analyses of changes at the top, the sample is based on 461 companies that recorded a maximum of 2 changes in the period 2011-2021 and at least 5 years of distance between the changes

The change at the top has a positive impact on the analysed listed companies: the incoming CEO had a positive impact on the ESG rating, on average, by more than 3 points over the following three years

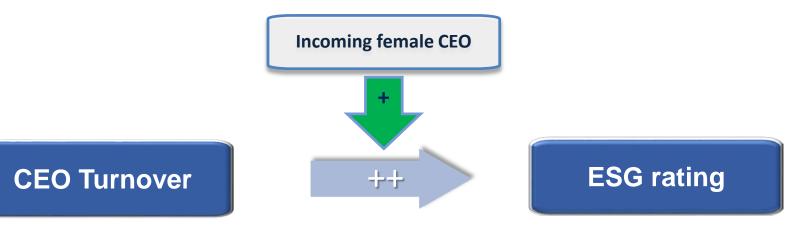


Dependent variable: ESG RATING (0-100)	All companies	Family businesses	Non-family businesses
CEO Turnover	3.15***	4.03***	2.25***
Year dummies	Υ	Υ	Υ
Industry dummies	Υ	Υ	Υ
S.D. clustered by firm	Υ	Υ	Υ

This impact is about 2 points higher in family farms

The values indicate that the incoming CEO performs "x" points higher (+) or lower (-) than the population average with high significance (\*\*\* or \*\*\*) if the p value is <.01, medium significance (\*\* or \*\*) if the p value is <.05, discrete significance (\* or \*) if the p value is <.1). Data for the period 2011-2021 (Source: Aida) were considered for the processing. A regression analysis was performed with the OLS model and the following controls: i) firm age; 2) firm size; 3) year (firm year dummies); 4) industry (firm year industry) considering the first 2 digits of the NACE 2007 code; 5) standard errors clustered by company); 6) debt (debt / equity ratio); 7) market listing

#### The impact on ESG rating is amplified when the incoming CEO is female



Dependent variable: ESG RATING	All companies	Family businesses	Non-family businesses
CEO Turnover Female CEO	2.98*** -5.85***	4.12*** -16.19***	2.08*** -3.15***
CEO Turnover * Female CEO	5.47**	8.12***	4.15*

The impact of the female CEO is stronger in family businesses

The values indicate that the incoming CEO performs "x" points higher (+) or lower (-) than the population average with high significance (\*\*\* or \*\*\*) if the p value is <.01, medium significance (\*\* or \*\*) if the p value is <.05, discrete significance (\* or \*) if the p value is <.1). Data for the period 2011-2021 (Source: Aida) were considered for the processing. A regression analysis was performed with the OLS model and the following controls: i) firm age; 2) firm size; 3) year (firm year dummies); 4) industry (firm year industry) considering the first 2 digits of the NACE 2007 code; 5) standard errors clustered by company); 6) debt (debt / equity ratio); 7) market listing

The impact on ESG rating is amplified when the incoming CEO has a post-graduate

degree (MBA or PhD)



**ESG** rating

**CEO Turnover** 

Dependent variable: ESG RATING	All companies	Family businesses	Non-family businesses
CEO Turnover CEO with MBA/PhD	2.09*** -2.02**	4.18*** 1.42	0.42 -2.94***
CEO Turnover * CEO MBA/PhD	3.39**	5.04**	3.30**

The impact of the CEO with MBA/PhD is stronger in family businesses

The values indicate that the incoming CEO performs "x" points higher (+) or lower (-) than the population average with high significance (\*\*\* or \*\*\*) if the p value is <.01, medium significance (\*\* or \*\*) if the p value is <.05, discrete significance (\* or \*) if the p value is <.1). Data for the period 2011-2021 (Source: Aida) were considered for the processing. A regression analysis was performed with the OLS model and the following controls: i) firm age; 2) firm size; 3) year (firm year dummies); 4) industry (firm year industry) considering the first 2 digits of the NACE 2007 code; 5) standard errors clustered by company); 6) debt (debt / equity ratio); 7) market listing

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### Thank you for your attention

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